If you get disconnected while taking an online test:

- Close the browser window (test window).
- Once you reconnect to your ISP provider (e.g. AOL, Roadrunner, or DSL) open a new browser (e.g. Internet Explorer, Netscape, or Firefox) window and login to the LMS.
- Go to the course website.
- Open the exam/quiz the same way you did when you initially started taking the test.
- The LMS will automatically produce your answers for the questions you SAVED before you lost connection.
- If you are still experiencing technical problems, contact the Office of Educational Technology and Assessment (ETA) at: http://publichealth.usf.edu/eta/techsupport.html